

**Gary A. Dorsay
Burr Ridge, IL 60527**

To: Ms. Amy Seigel, Advocare Care Management

Dear Amy,

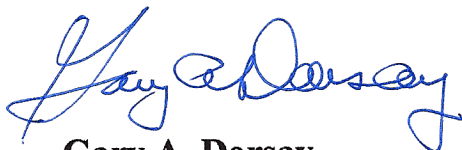
I would like to personally thank you and your staff for the superb service you gave my mother, Rose Dorsay. As you know, my brother and I live outside of Florida and were very concerned for her well being. It's hard to leave a parent alone with aides without an advocate in case something happens suddenly. The service was excellent and worth more in ways than we could have imagined.

Your company provided excellent care for Mom until she died. She always looked forward to Heather's weekly visits. She didn't feel the same way about the company you replaced. Heather provided the extra touches by asking Mom to tell her about herself. She liked the idea that someone was interested in her from more than a prospect of doing her job. She also brought her daughter because she knew my Mom liked company. She even bought her some books that she knew Mom liked and they were in large print so Mom could read them.

When Heather was on vacation, Kim provided the same level of service until the final visit. Kim detected that my Mother's pulse was very rapid. She called my brother Richard to alert him of a possible problem. All of us and our children called my Mom that day. The next morning she passed away. We all had a chance to talk with her during her last day.

I would like to recommend your company highly to anyone who has the need for care management of an elderly parent that is alone. The combination of service plus the watchful eyes of a nurse is an awesome combination. Your company also helped us get the tools needed for my mother to function best under the laws of Medicare. One example was a special phone for hearing impaired people. You have my sincerest gratitude.

Sincerely yours,



Gary A. Dorsay